



AKAZA **CHATX**

**Your customer service,
now on WhatsApp.**

**Real-time. Secure. Convenient.
Deliver seamless customer service where your
customers already are.**

What is Akaza ChatX?

Akaza ChatX is a powerful conversational customer service platform built on the WhatsApp Business API, enabling businesses to connect with customers instantly through secure, real-time messaging.

No apps to download

No complex onboarding

Just fast, trusted communication

Why Businesses Choose Akaza ChatX

- Faster responses & improved customer satisfaction
- Reduced dependency on branches & call centers
- Instant transaction alerts & confirmations
- Secure service access from anywhere
- Lower operational costs

Turn every conversation into a service opportunity.

What Makes It Powerful

- Built on WhatsApp Business API
- Single platform for all service interactions
- Multi-language support
- Secure authentication & encrypted messaging
- 24/7 customer engagement

Perfect for SMEs

- Use a platform customers already trust
- Deliver digital-first service instantly
- Easy deployment with minimal training
- Scale effortlessly as your business grows
- Empower your customer service today with Akaza ChatX

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